

# Michigan Primary Care, PLLC

## **The Patient-Provider Partnership Agreement**

The health and wellness of our patient is a top concern of this office. Providing the best possible care to every patient is our primary goal. The only way we can meet this goal is if I, *your doctor*, and you, *my patient*, work together. This concept is called the Patient Centered Medical Home.

### **As our patient, your responsibilities are:**

- Ask questions, share your feelings and be part of your care
- Be honest about your history, symptoms and other important information about your health
- Tell your healthcare team about any changes in your health and wellbeing
- Make healthy decisions about your daily habits and lifestyle
- Prepare for and keep scheduled visits or reschedule visits in advance whenever possible
- Call us *first* with all problems, unless it is medical emergency then call 9-1-1
- End every visit with clear understanding of your doctor's expectations, treatment goals, and future plans

### **As your provider office, our responsibilities are:**

- Explain disease, treatment, and results in an easy-to-understand way
- Take time to listen to your feeling and questions and help you to make decisions for your care
- Keep your treatment, decisions and records secure
- Provide 24 hour care access to medical care and same day appointment, whenever possible
- Provide instructions on how to meet your health care needs when the office is not open
- To care for you to the best of my abilities based on my understanding of current medical methods available
- Provide you with clear directions about medicines and other treatments
- When necessary, direct and coordinate your care through referrals to specialists and community resources
- End every visit with clear instructions about expectations, treatment goals, and future plans

Thank you,  
Michigan Primary Care, PLLC